



## **GREAT BANDS THAT GET IT**

A big focus on client service. Sam Hill has long been known for representing bands that are as great to work with as they are at entertaining. We know how important good service is to our clients, planners and venues, so we have sharpened our focus in this area. Each of our bands is committed to a specific set of client service expectations so that venues and their clients will always know what to expect and be sure to get what they need along the way. To make this a reality, we've refined our roster to a curated group of the industry's best bands that truly understand their part in making an event a success, and are committed to our high level of expectations. And, of course, they all deliver a performance that clients and their guests will remember for years to come.

**Bands you'll love to work with.** Our bands know they're part of the team that makes the event go smoothly. Whether it's good communication before an event, following a timeline, handling MC duties for the evening, or keeping the music volume to a reasonable level, Sam Hill bands make everyone's work behind the scenes that much easier. There's a reason that our fastest-growing source of business is referrals from venues and event planners: Sam Hill bands get it!

Please see the reverse for a list of the things venues can count on from Sam Hill and from our bands.















## WHAT VENUES CAN COUNT ON

## Sam Hill Entertainment...

- Notifies the venue and sends a rider each time we book a band there
- Can provide full liability insurance for each of our bands upon request
- Shares any vendor guidelines provided by a venue with our band before each event
- Provides a support team to field questions from venue or client
- Follows up with the venue for feedback after each event

## **Every Sam Hill Band...**

- Handles MC duties and announcements
- Will follow an event timeline
- Takes reasonable breaks
- Will contact the venue in advance of the event
- Wears appropriate attire on-site at all times
- Upholds our no alcohol policy at all events
- Will complete equipment set-up before guests arrive
- Is sensitive to music volume throughout the event
- Leaves the stage area and break room as they found it











